



Becoming the "Dragon Slayer":

Vanquishing work-related stress in Long Term Care.

- + Understanding the Beast
 - P.O.'d, B.O.'d and O.D.'d
 - The pressures on the industry
 - The new clientele and their family
 - The Underwear Phenomenon
 - The power of Negative staff and ineffective managers

- + Becoming The Dragon Slayer
 - Strengthening staff/manager and departmental relationships
 - Effective problem solving and communications strategies
 - Effectively doing more with less
 - Becoming the "Dragon Slayer" or change agent

★Recommended Option

Target	Front-Line Staff	Registered Staff	Managers
	●	●	●


Schedule	1 Hr *	1½ Hr *	3 Hr *	Full Day	Multi-Day
		●	● ★	● ★	

*can be repeated multiple times throughout the day.

Extras	Handouts	Posters	Certificates	Info Binders
	●	●		

NOTES:



Have you considered eLearning? Check out the  InService Program!
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