



Behavioural Care Certificate Program x 2 days

Recognize potential causes of aggressive behaviour, adapt to the individual & employ effective assessment & preventative tools.

- Day #1**
- + Understanding the disease
 - + Recognizing cycles/episodes of aggressive, chronic & violent behaviour
 - + Reading behavioural cues
 - + Defusing techniques
- Day #2**
- + Recognizing the uniqueness of the client
 - + Rational behind the behaviours
 - + Techniques to resolve challenging behaviours
 - + Assessment techniques
 - + Programming strategies
 - + Getting families, volunteers and other departments involved

★Recommended Option

Target	Front-Line Staff	Registered Staff	Managers
		●	●

Schedule	1 Hr *	1½ Hr *	3 Hr *	Full Day	Multi-Day
					●

*can be repeated multiple times throughout the day.

Extras	Handouts	Posters	Certificates	Info Binders
	●	●	●	

NOTES:



Have you considered eLearning? Check out the www.fcsinternational.com myTrainer InService Program!
 905 - 985 - 6811 info@fcsinternational.com