



Progressive Mentoring Program

Training & ongoing support for Reg Staff, assisting them to understand roles, boundaries, organize tasks, manage conflict & problem solve.

Time Management & prioritizing based on:

- + Operational risk outcome,
- + Resident and risk outcome
- + Personal daily tasks & organizational skills

Delegating Responsibly based on:

- + Positional boundaries, authoritative role and accountability to authority
- + Skill set
- + Empowering the team to problem solve

Communication and Conflict Resolution:

- + Positive communication, problem solving, conflict management
- + Differentiating between conflict and performance issues

★Recommended Option

Target	Front-Line Staff	Registered Staff	Managers
		● ★	●

Schedule	1 Hr *	1½ Hr *	3 Hr *	Full Day	Multi-Day
				●	● ★

*can be repeated multiple times throughout the day.

Extras	Handouts	Posters	Certificates	Info Binders
	●	●		

NOTES:

Following the training day, FCS would provide 3 follow up days focused on mentoring. It is recommended that the days are booked at one month intervals & may include 2 hr refresher workshops repeated up to 3 times/day.



Have you considered eLearning? Check out the myTrainer InService Program!
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