



Leading Positively to Productivity: Through Healthy Working Relations

Staff that feel valued in the workplace will feel more positive, be more open to change, more flexible in approach & focused on excelling.

- + Recognize healthy workplace indicators
- + Build a solid foundation supporting quality focus
- + Link communication to productivity
- + Lead by demonstrating excellence
- + Explore the question - "Who is my client?"
- + Remember the value of reward

★Recommended Option

Target	Front-Line Staff	Registered Staff	Managers
		● ★	●

Schedule	1 Hr*	1½ Hr*	3 Hr*	Full Day	Multi-Day
			● ★		

*can be repeated multiple times throughout the day.

Extras	Handouts	Posters	Certificates	Info Binders
	●	●		

NOTES:

Explore perception differences between "a job well done" for long term staff and new staff ; examine how managers can blend differences to encourage staff to exceed expectations.



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