



Leadership Mentoring

Two day program seeking to redefine expectations around conflict resolution, communication & consistent leadership team conduct.

- Day One (Leadership Team Only)
 - + Defining daily departmental & interdepartmental goals
 - + Communication - Leadership, departmental & whole home tools
 - + Empowering staff to address conflict
 - + Workplace assignment
- Day Two Morning (Leadership Team Only)
 - + Review results of the assignment and afternoon curriculum
- Day Two Afternoon (Leadership Team and selected frontline staff)
 - + Understanding the definition of team
 - + Applying conflict resolution process to common conflict situations
 - + Next steps: keeping open communication to avoid conflict

★Recommended Option

Target	Front-Line Staff	Registered Staff	Managers
	●	● ★	● ★

Schedule	1 Hr*	1½ Hr*	3 Hr*	Full Day	Multi-Day
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*can be repeated multiple times throughout the day.

Extras	Handouts	Posters	Certificates	Info Binders
	●	●		

NOTES:

On the afternoon of the second day, selected members of the frontline team join Registered Staff in a participatory experience focusing on solution based process & conflict resolution.



Have you considered eLearning? Check out the  InService Program!
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