



# Learning to Dance: Meeting the Challenges of Family

Keeping in step with the resident's family - adjusting... adapting ...and supporting them to cope until the resident is no longer in our care.

- + Understanding the family and their responses
- + Working effectively with family members
- + Breaking habits - learning to listen
- + Providing direction by shifting the person's view
- + Recognizing the realities of the situation and your limit

★Recommended Option

Target	Front-Line Staff	Registered Staff	Managers
	●	●	

Schedule	1 Hr *	1½ Hr *	3 Hr *	Full Day	Multi-Day
			● ★	●	

\*can be repeated multiple times throughout the day.

Extras	Handouts	Posters	Certificates	Info Binders
	●	●		

NOTES:



Have you considered eLearning? Check out the [www.fcsinternational.com](http://www.fcsinternational.com) myTrainer InService Program!  
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