



# Client Centred Care

The Client Centred Care Model takes organizational structure and turns it "right side up"....so the client becomes the priority!

- + What is Client Centred Care?
- + Recognize, explore and uphold client's values
- + Clarify needs of cognitively well vs. cognitively impaired client
- + Lead in communication and conflict
- + Overcome roadblocks to Client Centred Care
- + Laugh and be inspired!

★Recommended Option

Target	Front-Line Staff	Registered Staff	Managers
	●	●	●

Schedule	1 Hr *	1½ Hr *	3 Hr *	Full Day	Multi-Day
	●	●	● ★	●	


\*can be repeated multiple times throughout the day.

Extras	Handouts	Posters	Certificates	Info Binders
	●	●		

NOTES:

Full day workshop includes the above as well as content focused on the pattern and impact of the aging process, losses experienced by the client and advocating for the client.



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