



# Building Bridges: Undergirding Relationships

Healthcare demands interaction, interdependence & teamwork while generating stress that strains staff, resident & family relationships.

- + Identify stumbling blocks to positive relationships
- + Learn simple rules for successful communication
- + Review the components of respect
- + Enhance skills needed to build a positive team & a healthy environment
- + Ensure professional conduct within professional boundaries
- + Untangle staff/resident/family interactions
- + Learn to laugh together....

★Recommended Option

Target	Front-Line Staff	Registered Staff	Managers
	●	●	●


Schedule	1 Hr *	1½ Hr *	3 Hr *	Full Day	Multi-Day
			●	●	

\*can be repeated multiple times throughout the day.

Extras	Handouts	Posters	Certificates	Info Binders
	●	●		

NOTES:



Have you considered eLearning? Check out the  InService Program!  
[www.fcsinternational.com](http://www.fcsinternational.com) **905 - 985 - 6811**  [info@fcsinternational.com](mailto:info@fcsinternational.com)